

National Counselling Service:

The HSE National Counselling Service (NCS) is a professional, confidential counselling and psychotherapy service available free of charge in all regions of the Health Service Executive. website: www.hse-ncs.ie

Dublin North Central & Dublin North West:
1800 234 110

South East Dublin & East Wicklow:
1800 234 111

Dublin South Central / Dublin South West /
Kildare & West Wicklow :
1800 234 112

Midlands: 1800 234 113

Mid-West: 1800 234 115

Connect Counselling Service:

Connect began operating in 2006. It was named the National Counselling Helpline Service and was renamed Connect in late 2008. Connect is part funded by the Health Service Executive (HSE) and has its own independent Board. This is a free telephone counselling service for any adult who has experienced abuse, trauma or neglect in childhood.

e-mail: admin@connectcounselling.ie
website: www.connectcounselling.ie

(ROI): 1800 477477 freephone
(NI): 00800 477477 77 freephone



Support Services
October 2023



Loreto Sisters Safeguarding Children

Support Service October 2023

Designated Liaison Persons (DLP):

Delegates appointed by the provincial to receive any complaints of child abuse by church personnel.

Helen O’Riordan,
Abbey House,
Loreto Terrace,
Rathfarnham,
Dulin, D14 R588

Tel. 086 3528613

Email: hforiordan@eircom.net.

Loreto Support Persons:

The provincial has appointed a support person to accompany a complainant if the complainant so wishes.

The support person receives on- going training from the National Board for Safeguarding Children in the Catholic Church (NBSCCC) for this role.

Role of the Loreto Support Persons:

- To be available throughout the case management process to the complainant.
- To encourage and support the complainant in getting suitable help.

Loreto Safeguarding Coordinator:

Suzie Duffy,
Apartment 2,
Loreto Hall,
Loreto Wood,
Cavan,
Co. Cavan.

Tel. 049 4371141.

Email: suzieduffy5@gmail.com

- To assist in gaining access to information and help.
- To represent the concerns of the complainant during the case management process.
- To assist, where appropriate, with communication between the complainant and the designated liaison person.
- To arrange, where appropriate, a meeting between the complainant and the province leader.
- To consider the wishes of the complainant in regard to a pastoral response by the church to their family.

Loreto Support Person is not:

- A counsellor for the complainant and should not act in that role.
- A spiritual guide for the complainant.

Towards Healing Counselling:

Towards Healing is a counselling and support service for survivors of institutional, clerical and religious abuse, funded by the Catholic Church. It replaces the Faoiseamh counselling service which has been in operation since 1997, and which has provided face-to-face counselling to over 4,000 persons during that time, as well as helpline support to over 15000 survivors of institutional, clerical and religious abuse.

Services provided by *Towards Healing* will be developed in consultation with representatives of survivors, and will include healing meetings, group work, practical workshops and a bridging

designed to link clients to services relevant to their needs (see separate leaflet).

Towards Healing Contact Details:

(ROI) 1800 303416 freephone
(NI) 0800 0963315 freephone

e-mail: info@towardshealing.ie

website: www.towardshealing.ie

Towards Peace Service:

Towards Peace is a response by the whole Church in Ireland to survivors of sexual abuse by clergy and religious. The aim of the *Towards Peace* service is to offer spiritual support to those whose faith has been damaged as a result of the abuse they experienced, and who wish to rediscover or deepen their relationship with God and to link with other people of faith. It is anticipated that the service will start simply and growth will be gradual. Importantly, there is no specific template in terms of spiritual support, and each request will be addressed with the needs of the client to the fore at all times. The service is free of charge.

Towards Peace Contact Details:

phone: 01 5053028

Monday - Wednesday: 10am- 5pm

out of hours: 086 7710533

e-mail: towardspeace@iecon.ie

website: www.towardspeace.ie